



**SOCIALWATT**

CONNECTING

OBLIGATED PARTIES

TO ADOPT INNOVATIVE SCHEMES TOWARDS

ENERGY POVERTY ALLEVIATION



# D5.8

Minutes of the  
final conference

**March 2023**



The SocialWatt project has received funding from the European Union's Horizon 2020 Research and Innovation Programme under grant agreement No 845905

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# PREFACE

SocialWatt aims to develop and provide **utilities** and **energy suppliers** with appropriate tools for effectively engaging with their customers and working together towards **alleviating energy poverty**. SocialWatt also enables obligated parties under **Article 7** of the Energy Efficiency Directive across Europe to develop, adopt, test and spread **innovative energy poverty schemes**.

SocialWatt contributes to the following three main pillars:

- 1 Supporting utilities and energy suppliers contribute to the fight against energy poverty through the use of **decision support tools**.
- 2 Bridging the gap between energy companies and social services by promoting collaboration and implementing **knowledge transfer** and **capacity building activities** that focus on the development of schemes that invest in Renewable Energy Sources / Energy Efficiency to alleviate energy poverty.
- 3 **Implementing** and **replicating** innovative schemes to alleviate energy poverty.



## CONSORTIUM



<b>ICCS</b>	INSTITUTE OF COMMUNICATION & COMPUTER SYSTEMS	EL
<b>IEECP</b>	INSTITUTE FOR EUROPEAN ENERGY AND CLIMATE POLICY STICHTING	NL
<b>RAP</b>	REGULATORY ASSISTANCE PROJECT	BE
<b>E7</b>	E7 ENERGIE MARKT ANALYSE	AT
<b>ISPE DC</b>	ISPE PROIECTARE SI CONSULTANTA SA	RO
<b>EDP NEW</b>	CNET CENTRE FOR NEW ENERGY TECHNOLOGIES SA	PT
<b>NATURGY</b>	NATURGY ENERGY GROUP SA	ES
<b>PPC</b>	PUBLIC POWER CORPORATION S.A.	EL
<b>CEZ VANZARE</b>	CEZ VANZARE SA	RO
<b>GREN</b>	SIA GREN JELGAVA	LV
<b>HEP ESCO</b>	HEP - ESCO DOO ZA VODENJE I FINANCIRANJE PROJEKATA ENERGETSKE UCINKOVITOSTI	HR
<b>EVISO</b>	EVISO SPA	IT
<b>CARITAS AUSTRIA</b>	OSTERREICHISCHE CARITASZENTRALE	AT



## CONNECTING OBLIGATED PARTIES TO ADOPT INNOVATIVE SCHEMES TOWARDS ENERGY POVERTY ALLEVIATION

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Contributors	Ester Sevilla (NATURGY), Almudena Laguillo (NATURGY), Jean-Sébastien Broc (IEECP), Louise Sunderland (Regulatory Assistance Project), Andriana Stavrakaki (ICCS), George Stravodimos (IEECP), Axelle Gallerand (IEECP)

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## 1 EXECUTIVE SUMMARY

The current energy crisis has drastically increased the share of households at risk of energy poverty. This reinforces the need for a Just Transition leaving no one behind, as promoted with the new provisions on energy poverty in the proposed recast of the Energy Efficiency Directive.

The final conference of the Horizon 2020 project SocialWatt titled *Meeting need with ambition: Boosting energy efficiency to alleviate rising energy poverty in Europe*, held in Brussels on the 16<sup>th</sup> of March 2023, shared experiences in designing and implementing energy efficiency schemes to alleviate energy poverty and discussed how to address three key challenges to scale up support to the energy poor, which is particularly important as needs grow. The event also included a workshop that focused on monitoring and evaluating schemes, jointly organized with the Horizon 2020 project streamSAVE.

The conference started with three introductory presentations that focused on the EU policy framework to alleviate energy poverty, relative Initiatives across Europe and the SocialWatt project. Subsequently the first panel focused on how to make schemes to alleviate energy poverty effective and how to help them grow. The second panel focused on how to finance deep energy renovations for energy poor households. Finally, the StreamSAVE workshop followed, which focused on how to best assess the impacts of energy efficiency schemes alleviating energy poverty.

In total there were 148 unique online participants and 46 people attended the event in Brussels in person, actively participating in the discussions that took place during the panels.



## 2 FINAL CONFERENCE

### 2.1 GENERAL INFORMATION

The final conference of the Horizon 2020 project SocialWatt aimed to share the experience gained in designing and implementing energy efficiency schemes to alleviate energy poverty. It focused on how to address three key challenges related to scaling up support to the energy poor, which is particularly important as needs grow. The event also included a workshop that focused on monitoring and evaluating schemes, jointly organized with the Horizon 2020 project streamSAVE.

Title	<b>Meeting need with ambition: Boosting energy efficiency to alleviate rising energy poverty in Europe</b>
Date	16 <sup>th</sup> March, 2023
Participants	<ol style="list-style-type: none"> <li>1. Abinitio, Spain</li> <li>2. Agência Regional da Energia e Ambiente da Região Autónoma da Madeira, Portugal</li> <li>3. Aisfor, Italia</li> <li>4. ANAH (National Housing Agency, France)</li> <li>5. Asociația Institutul Social Valea Jiului (AISVJ), Romania</li> <li>6. Association Nationale des Compagnons Bâtitseurs, France</li> <li>7. Austrian Energy Agency, Austrian</li> <li>8. Barberá del Vallés City Hall, Spain</li> <li>9. Beuc, Belgium</li> <li>10. Bienestar social, Spain</li> <li>11. BioEx, Latvia</li> <li>12. Building Reserch &amp; Innovation, Austria</li> <li>13. Caritas Austria</li> <li>14. Center for the Study of Democracy, Bulgaria</li> <li>15. CEZ VANZARE, Romania</li> <li>16. CINEA, EU</li> <li>17. climact, Portugal</li> <li>18. CNET-NEW ENERGY, Portugal</li> <li>19. Comillas Pontifical University, Spain</li> <li>20. Coopernico, Energia verde, sostenibilidade, cidadania Portugal</li> <li>21. Department of Enviorement, Climate and Communication, Irish government</li> <li>22. Die Umweltberatung, Austria</li> <li>23. Diputación de Barcelona, Spain</li> <li>24. Dış Ekon. İlişk. Gn. Md. Turkey</li> <li>25. Door, Croatian</li> <li>26. E7, Austrian</li> <li>27. ECODESIGN company GmbH, Austrian</li> <li>28. Ecoheat Holdings, Latvia</li> <li>29. EDP, Portugal</li> <li>30. ENER, EU</li> <li>31. Energetski institute Hrvoje Pozar, Croatia</li> <li>32. ENERGIACLUB, Hungary</li> <li>33. Energy Agency, Austrian</li> <li>34. Energy Poverty Advisory Hub, Belgium</li> </ol>



Title	Meeting need with ambition: Boosting energy efficiency to alleviate rising energy poverty in Europe
	35. Environnement Brussels, Belgium 36. EPB.Center, Netherlands 37. EPU NTUA, Greece 38. Europe Jacques Delors institute, Belgium 39. European Climate Foundation 40. European Cooper Institute, Belgium 41. European Federation of intelligence Energy Efficiency, Belgium 42. Eviso, Italia 43. FAEN, Spain 44. Feantsa (European Federation of National Organisations Working with the Homeless.), Belgium 45. FEEDS, Belgium 46. Focus, Slovenia 47. Fraunhofer, Germany 48. Fundació Foment de l'Habitatge social, Spain 49. fysikoerioellados, Greece 50. Gezbe Technical University, Turkey 51. Green Building Council, Croatia 52. Gren, Latvia 53. Henro, Romania 54. HEP ESCO, Croatia 55. Housing Europe 56. Hun Energy Efficiency Institute, Hungary 57. ICCS 58. IEECP 59. Independent energy engineer 60. Institute of Energy Economics and Rational Energy Use, University of Stuttgart, Germany 61. Institute of Systems and Robotic, University of Coimbra, Portugal 62. IREC, SPAIN 63. ISPE Proiectare si Consultanta, Romania 64. İstanbul University, Turkey 65. Jelgava digital centrs, Latvia 66. Jožef Stefan Institute, Slovenia 67. Klima Energy Fonds, Austria 68. Kveloce, Spain 69. Local Energy Agency Pomurje, Ireland 70. Magtel, Spain 71. Ministry of Economics Republic of Lativa 72. Ministry of Energy and Natural resources of Turkey 73. Naturgy, Spain 74. NTUA, Greece 75. Permanent Representation of Romania 76. Politécnico Baltazar Zaprešić (Croatia) 77. PPC 78. ProPellets, Austrian 79. RAP, Belgium 80. RED CROSS Spain 81. Reform Institute, Polland





Title	Meeting need with ambition: Boosting energy efficiency to alleviate rising energy poverty in Europe
	<p>82. Réseau Wallon pour l'Accès Durable à l'Energie, Belgique</p> <p>83. RETE ASSIST, Italy</p> <p>84. Riga Technical University, Latvia</p> <p>85. Salaspils Siltums, SIA, Latvia</p> <p>86. Santa Casa da Misericórdia de Lisboa, Portugal</p> <p>87. SITES, Italy</p> <p>88. Social Services of Canovelles City hall, Spain</p> <p>89. State Construction control Bureau of Latvia</p> <p>90. Universitat de Lleida, Spain</p> <p>91. Universitatea Petrosani, Romania</p> <p>92. University College Cork, Ireland</p> <p>93. University of West Attica, Greece</p> <p>94. Vito-Energy ville, Belgium</p> <p>95. Wuppertal Institute for Climate, Environment and Energy, Austrian</p> <p>96. ZERO - ASSOCIAÇÃO SISTEMA TERRESTRE SUSTENTÁVEL, Portugal</p> <p>96 participant organizations from eighteen European countries: 2 European commission institutions, 12 Country Ministry departments / regional energy agencies, 30 universities or research institutes, 4 local administrations, 27 Non-profit organizations / NGOs and 21 private sector organizations.</p>
Participants	148 unique online participants and 46 in Brussels
Place	Brussels & online



## 2.2 AGENDA

The agenda of the meeting can be accessed here:

[https://socialwatt.eu/sites/default/files/news/SocialWatt\\_Conference\\_Agenda\\_Final\\_web.pdf](https://socialwatt.eu/sites/default/files/news/SocialWatt_Conference_Agenda_Final_web.pdf)





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SCHEMES TOWARDS

ENERGY POVERTY

ALLEVIATION

## Meeting need with ambition: Boosting energy efficiency to alleviate rising energy poverty in Europe

**Thursday 16 March 2023, 09.00 -15.00 CET**

**Brussels ([COMET Louise](#), Place Stéphanie 20 – 1050 Brussels) and online**

### [REGISTRATION LINK](#)

#### Background and objectives

The current energy crisis has drastically increased the share of households at risk of energy poverty. This reinforces the need for a Just Transition leaving no one behind, as promoted with the new provisions on energy poverty in the proposed recast of the Energy Efficiency Directive.

The final conference of the Horizon 2020 project [SocialWatt](#) will share experience in designing and implementing energy efficiency schemes to alleviate energy poverty, and will discuss how to address three key challenges to scale up support to the energy poor, which is particularly important as needs grow.

The event also includes a workshop that focuses on monitoring and evaluating schemes, jointly organized with the Horizon 2020 project [streamSAVE](#).

#### Agenda

9:00 – 10:15	Opening	
9:00 – 9:30	Registration	
9:30 – 9:45	Energy efficiency to alleviate energy poverty: the EU policy framework	Veronika Jirickova (European Commission - DG ENER)
9:45 – 10:00	Initiatives across Europe that aim to alleviate energy poverty	Talia Brun Marcen, (European Commission - CINEA)
10:00 – 10:15	Energy companies and utilities designing and implementing schemes to alleviate energy poverty – lessons learnt from SocialWatt	Andriana Stavrakaki (ICCS)



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10:15 – 11:15	<b>First panel: Designing and implementing schemes to alleviate energy poverty: how to make them effective and grow</b> Moderator: Jean-Sebastien Broc (IEECP)	
	<b>How energy suppliers can actively support people escape energy poverty : the example of NATURGY programmes</b>	Ester Sevilla (NATURGY, Spain)
	<b>How NGOs can help scaling up energy poverty alleviation: The example of Red Cross Spain's partnerships with energy companies</b>	Sara Casas (Red Cross Spain)
	<b>How energy suppliers can work with social organisations to alleviate energy poverty - the example of eVISO schemes</b>	Carlo Cigna (eVISO, Italy)
	<b>Lessons learnt from local initiatives across Europe: EPAH's Technical Assistance</b>	Dimitra Drakaki (Energy Poverty Advisory Hub)
	<b>Bringing forward energy poverty supporters and establishing energy poverty alleviation offices in local authorities across Europe</b>	Diana Yordanova (Housing Europe / Powerpoor project)
	<b>Renovation projects to tackle energy poverty and improve health conditions</b>	Hande Barlin (Gebze Technical University and Zero Discrimination Association / Wellbased project)
11:15 – 11:30	<b>Coffee break</b>	
11:30 – 12:30	<b>Second panel: Financing deeper energy renovations for energy poor households</b> Moderator: Louise Sunderland (RAP)	
	<b>Developing renovation programmes to alleviate energy poverty: the experience of ANAH (French housing agency)</b>	Quentin Hoffer (ANAH, France)
	<b>Learning by doing: ongoing evolution of the Polish Clean Air Programme towards supporting deep renovations and tackling energy poverty</b>	Aleksander Śniegocki (Reform Institute, Poland)
	<b>"European Cold House Fund" – financing the renovation of low-income households' homes</b>	Anna Bajomi (FEANTSA)
	<b>Austria's funding programmes for vulnerable households</b>	Klemens Leutgöb (e-sieben / ProRetro project)
12:30 – 13:30	<b>Lunch break</b>	
13:30 – 15:00	 <b>streamSAVE workshop: Assessing the impacts of energy efficiency schemes alleviating energy poverty</b> Moderator: Kelsey van Maris (VITO / streamSAVE)	
	<b>What is different when calculating energy savings from energy efficiency measures also tackling energy poverty?</b>	Guillermo Borrágán Pedraz (VITO / streamSAVE)
	<b>Challenges in monitoring and assessing impacts of energy efficiency measures to alleviate energy poverty</b>	Katarina Trstenjak, JSI (Jozef Stefan Institute, Slovenia)
	<b>Assessing and comparing the impacts of measures to reduce energy poverty: results from the EmpowerMed project</b>	Mariana Jiménez, IREC (Catalonia Energy Research Institute, Spain / EmpowerMed)
	<b>Impacts from overcoming challenges in household energy data collection – insights from the EnergyMeasures project</b>	Niall Dunphy, UCC (University College Cork, Ireland / EnergyMeasures)


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## 3 CONTENT

### 3.1 OPENING SESSION

#### 3.1.1 ENERGY EFFICIENCY TO ALLEVIATE ENERGY POVERTY: THE EU POLICY FRAMEWORK- VERONIKA JIRICKOVA (EUROPEAN COMMISSION - DG ENER)

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The EU policy framework to alleviate energy poverty was presented, with an emphasis on the main changes related to energy poverty on the Energy Efficiency Directive recast proposal (Article 8 and Article 22). More specifically, Article 8 introduces an obligation for EU countries to achieve a share of energy savings among vulnerable customers, energy poor households and, where applicable, people living in social housing. Furthermore, Article 22 requires Member States to take appropriate measures to empower and protect vulnerable, energy poor, and low-income households, as well as, where applicable, people living in social housing.

#### 3.1.2 INITIATIVES ACROSS EUROPE THAT AIM TO ALLEVIATE ENERGY POVERTY- TALIA BRUN MARCEN, (EUROPEAN COMMISSION - CINEA)

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Initiatives across Europe that aim to alleviate energy poverty were presented, funded under the LIFE-Clean Energy Transition sub-program and Horizon 2020 Energy Efficiency. A total of 22 projects, with 247 participants have been funded (~38 millions) to date. The LIFE CET 2023 call will be published in May.

#### 3.1.3 ENERGY COMPANIES AND UTILITIES DESIGNING AND IMPLEMENTING SCHEMES TO ALLEVIATE ENERGY POVERTY – LESSONS LEARNT FROM SOCIALWATT - ANDRIANA STAVRAKAKI (ICCS)

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The project SocialWatt was presented, along with its scope, activities and achievements. The main aim of SocialWatt is to enable utilise and energy companies to develop, adopt, test and spread innovative schemes to alleviate energy poverty, The SocialWatt consortium is comprised by thirteen organisations from ten countries (seven of which are utilities and energy companies).

### 3.2 FIRST PANEL: DESIGNING AND IMPLEMENTING SCHEMES TO ALLEVIATE ENERGY POVERTY: HOW TO MAKE THEM EFFECTIVE AND GROW

The first panel focused on how to make schemes to alleviate energy poverty effective and how to help these grow. The panel discussion was moderated by Jean-Sébastien Broc (IEECP)

#### 3.2.1 HOW ENERGY SUPPLIERS CAN ACTIVELY SUPPORT PEOPLE ESCAPE ENERGY POVERTY: THE EXAMPLE OF NATURGY PROGRAMMES - ESTER SEVILLA (NATURGY, SPAIN)

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Ester Sevilla presented Naturgy's Vulnerability Plan launched in 2017 and the schemes developed within the framework of SocialWatt. Particular emphasis was given to the collaboration of Naturgy with the Red Cross, under which corporate volunteers provide their energy expertise to train Red Cross professionals, volunteers and the energy poor.



### **3.2.2 HOW NGOs CAN HELP SCALING UP ENERGY POVERTY ALLEVIATION: THE EXAMPLE OF RED CROSS SPAIN'S PARTNERSHIPS WITH ENERGY COMPANIES - SARA CASAS (RED CROSS, SPAIN)**

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The Naturgy-Red Cross partnership was further explained, highlighting the contribution of both entities, including the importance of understanding invoices, communicating energy efficient habits, and undertaking audits at households to identify potential low-cost renovations. Lately, the Red Cross has replicated the model very successfully, establishing partnerships with other energy companies in Spain.

### **3.2.3 HOW ENERGY SUPPLIERS CAN WORK WITH SOCIAL ORGANISATIONS TO ALLEVIATE ENERGY POVERTY: THE EXAMPLE OF EVISIO SCHEMES - CARLO CIGNA (EVISIO, ITALY)**

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The energy company Evisio (Italy) shared the pilot the company designed and implemented in Italy, which pursued the collaboration with Social Services. eVISO provided training and shared knowledge with two social services in order for them to be able to advise energy poor, and support them in changing old energy-consuming appliances.

### **3.2.4 LESSONS LEARNT FROM LOCAL INITIATIVES ACROSS EUROPE: EPAH'S TECHNICAL ASSISTANCE - DIMITRA DRAKAKI (ENERGY POVERTY ADVISORY HUB)**

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The European Poverty Advisory Hub (EPAH) is a leading EU initiative aiming to eradicate energy poverty and accelerate the just energy transition of European local governments. EPAH described the first call launched to help municipalities tackle energy poverty by providing technical assistance. A total of 23 projects, representing 34 municipalities received tailored support for up to 9 months. The second call will be open on the 31<sup>st</sup> of March 2023.

### **3.2.5 BRINGING FORWARD ENERGY POVERTY SUPPORTERS AND ESTABLISHING ENERGY POVERTY ALLEVIATION OFFICES IN LOCAL AUTHORITIES ACROSS EUROPE - DIANA YORDANOVA (HOUSING EUROPE / POWERPOOR PROJECT)**

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POWERPOOR was presented, a European project funded under the HORIZON 2020 programme. POWERPOOR aims to alleviate energy poverty by creating a network of certified Energy Supporters & Mentors across Europe that encourage energy poor households to participate in joint energy initiatives and provide support and advice for changing consumer habits.

### **3.2.6 RENOVATION PROJECTS TO TACKLE ENERGY POVERTY AND IMPROVE HEALTH CONDITIONS - HANDE BARLIN (GEBZE TECHNICAL UNIVERSITY AND ZERO DISCRIMINATION ASSOCIATION / WELLBASED PROJECT)**

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WELLBASED was described, a European project funded under the HORIZON 2020 programme. WELLBASED aims at designing, implementing and evaluating a comprehensive urban program to reduce energy poverty and its effects on citizens' health and wellbeing. The pilot at Edirne (Turkey) was presented, along with the different actions being implemented.

## **3.3 SECOND PANEL: FINANCING DEEP ENERGY RENOVATIONS FOR ENERGY POOR HOUSEHOLDS**

The second panel focused on how to best finance deep energy renovations for energy



poor for energy poor households. The panel discussion was moderated by Louise Sunderland (RAP).

### **3.3.1 DEVELOPING RENOVATION PROGRAMMES TO ALLEVIATE ENERGY POVERTY: THE EXPERIENCE OF ANAH (FRENCH HOUSING AGENCY) - QUENTIN HOFFER (ANAH, FRANCE)**

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ANAH presented the renovation programs it has developed to alleviate energy poverty. The three main objectives are to work with local authorities to support targeted renovation programs, to inform and support households to pursue high quality renovation projects and, help households fund renovation programs. Currently there are two different programs to fund renovation: one off renovations and comprehensive renovations. In 2022, almost 670,000 renovations took place, saving 12,26 TWh of energy (since 2020).

### **3.3.2 LEARNING BY DOING: ONGOING EVOLUTION OF THE POLISH CLEAN AIR PROGRAMME TOWARDS SUPPORTING DEEP RENOVATIONS AND TACKLING ENERGY POVERTY - ALEKSANDER ŚNIEGOCKI (REFORM INSTITUTE, POLAND)**

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The Reform Institute from Poland presented the Clean Air programme, launched by the Polish government in 2018 to tackle air pollution from old coal stoves. The programme focuses on single family houses and it is funded by the National Environmental Fund, giving differentiated support by income group. The Clean Air programme has evolved during the years, towards deeper renovations. Since the beginning of the program 570,000 applications have been received (and 1 billion EURO have been already spent).

### **3.3.3 "EUROPEAN COLD HOUSE FUND" – FINANCING THE RENOVATION OF LOW-INCOME HOUSEHOLDS' HOMES - ANNA BAJOMI (FEANTSA)**

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The Cold House Fund was presented. It finances 100% of the renovation costs upfront and provides technical and social assistance (e.g. for temporary relocation). The fund receives funding from the Social Climate Fund, ERDF ESF, ECF, construction companies, the national ETS revenues, social banking and instalments from higher income groups (Article 8 EED)

### **3.3.4 AUSTRIA'S FUNDING PROGRAMMES FOR VULNERABLE HOUSEHOLDS - KLEMENS LEUTGÖB (E-SIEBEN / PRORETRO PROJECT)**

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E7 provided an overview of Austrian's funding programs, such as the one financed for 10 years by Verbund AG (the largest energy company in the country) and implemented by Caritas. To date, this has implemented low-cost measures for 6,100 households. Due to its success, it has now received funding from the Austrian Energy and Climate Fund. The action on pellets stoves for vulnerable households was also presented which was triggered by the replication activities of SocialWatt.



### **3.4 THIRD PANEL: STREAMSAVE WORKSHOP: ASSESSING THE IMPACTS OF ENERGY EFFICIENCY SCHEMES ALLEVIATING ENERGY POVERTY**

The third session, the StreamSAVE workshop, focused on assessing the impacts of energy efficiency schemes on alleviating energy poverty. The discussions were moderated by Kelsey Van Maris (VITO/STREAMSAVE).

#### **3.4.1 WHAT IS DIFFERENT WHEN CALCULATING ENERGY SAVINGS FROM ENERGY EFFICIENCY MEASURES ALSO TACKLING ENERGY POVERTY? - GUILLERMO BORRAGÁN PEDRAZ (VITO / STREAMSAVE)**

StreamSAVE was presented, a European project funded under the HORIZON 2020 programme. StreamSave aims to build capacity among public authorities on Article 3 and Article 7 of the EED, and to streamline methodologies to estimate energy savings of 10 priority actions, one of which is energy poverty. Emphasis was given to the rebound effect on energy poverty and how to include it in the calculation methodologies under Article 3.

#### **3.4.2 CHALLENGES IN MONITORING AND ASSESSING IMPACTS OF ENERGY EFFICIENCY MEASURES TO ALLEVIATE ENERGY POVERTY - KATARINA TRSTENJAK, JSI (JOZEF STEFAN INSTITUTE, SLOVENIA)**

Background studies for the development of measures to combat energy poverty in Slovenia were presented. Recent measures and programmes in Slovenia include the Eco Fund, ZERO 500, and ZERO. Emphasis was given on the main challenges faced in assessing the impacts of these measures.

#### **3.4.3 ASSESSING AND COMPARING THE IMPACTS OF MEASURES TO REDUCE ENERGY POVERTY: RESULTS FROM THE EMPOWERMED PROJECT - MARIANA JIMÉNEZ, IREC (CATALONIA ENERGY RESEARCH INSTITUTE, SPAIN / EMPOWERMED)**

EmpowerMed was presented, a European project funded under the HORIZON 2020 programme. EmpowerMed focuses on addressing energy poverty in Mediterranean coastal areas, by developing practical solutions to empower households affected by energy poverty. By the end of the summer of 2022, a total of 577 households' participated in EmpowerMed's household visits. This is estimated to have achieved 1.1 GWh energy savings per year and €122 thousands of EURO savings per year.

#### **3.4.4 IMPACTS FROM OVERCOMING CHALLENGES IN HOUSEHOLD ENERGY DATA COLLECTION – INSIGHTS FROM THE ENERGYMEASURES PROJECT - NIAL DUNPHY (UNIVERSITY COLLEGE CORK, IRELAND / ENERGYMEASURES)**

EnergyMeasures was presented, a European project funded under the HORIZON 2020 programme. EnergyMeasures focuses on implementing household energy programmes and addressing structural issues around energy poverty in seven EU countries. Particular emphasis was given in the data collection process during the household engagement, which increased knowledge on energy use, increased confidence in dealing with utilities, helped identify energy 'hot-spots, triggered change in energy-related behaviour (direct), and increased engagement on energy issues (indirect).





# 4 PHOTOS



## 5 PRESENTATIONS

Presentations and Conference recordings can be accessed here: <https://socialwatt.eu/en/node/110>

